



# Identity theft protection and a whole lot more



## Identity Theft Protection

Proprietary technology monitors\* for potentially fraudulent use of our members' SSN, name, address and date of birth. The patented system sends alerts by text, phone\*\*, email or mobile app when a potential threat is detected.



## Device Security

Multi-layered, advanced security helps protect devices against existing and emerging malware threats, including ransomware, and helps protect private and financial information when employees go online.\*\*



## Online Privacy

Protect devices on vulnerable connections through bank-grade encryption to keep information private. We also scan common public people-search websites for employees' info and help them opt-out.\*\*\*

## Streamlined Member Dashboard

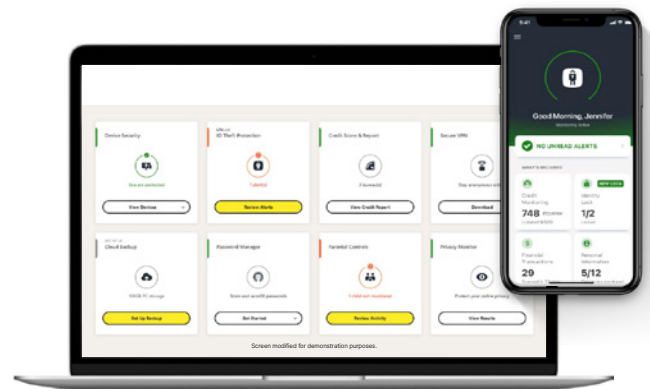
We help safeguard your identity, privacy, and security with our easy-to-use, convenient solution.



#1 Most Recognized brand in identity theft protection.\*



#1 top-of-mind Cyber Safety brand globally.\*\*



Screens modified for demonstration purposes. Subject to change.

No one can prevent all identity theft or all cybercrime.

\* Based on an annual online consumer survey (n=1205) conducted for LifeLock (or NortonLifeLock) by MSI International, October 2021.

\*\* Global data based on an online survey of 11,379 adults in 14 countries among 24 brands conducted by Savanta: MSI on behalf of NortonLifeLock, October 2021.

\*\*\* These features are not enabled upon enrollment. Member must take action to activate this protection.

† We do not monitor all transactions at all businesses.

\*\* Requires your device to have an Internet/data plan and be turned on.

# Find What Fits Your Digital Life with Norton LifeLock Benefit Plans

| IDENTITY  | LifeLock With Norton Benefit Essential | LifeLock With Norton Benefit Premier                               | LifeLock With Norton Benefit Premier Plus                          |
|---|--|--|--|
| <b>Financial &amp; fraud protection</b>   | ●                                      | ●  | ●  |
| • Proprietary LifeLock Identity Alert™ System†  | ●                                      | ●  | ●  |
| • Identity verification & SSN alerts†   | ●                                      | ●  | ●  |
| • Credit monitoring <sup>1</sup>  | One-bureau <sup>1</sup>                | Three-bureau <sup>1</sup>  | Three-bureau <sup>1</sup>  |
| – Auto on credit monitoring   | ●                                      | ●  | ●  |
| – Real time application alerts (provided by Equifax)  | ●                                      | ●  | ●  |
| • Credit reports & credit scores<br><small>The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Any one bureau VantageScore mentioned is based on Equifax data only. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small> | One-bureau <sup>1</sup> monthly        | One bureau <sup>1</sup> daily/<br>Three-bureau <sup>1</sup> annual | One bureau <sup>1</sup> daily/<br>Three-bureau <sup>1</sup> annual |
| – Credit utilization  | ●                                      | ●  | ●  |
| – Credit disputes   | ●                                      | ●  | ●  |
| – Credit score tracking   | ●                                      | ●  | ●  |
| • High-risk transaction monitoring (all financial accounts)   | ●                                      | ●  | ●  |
| • Debit & credit card activity alerts†  | ●                                      | ●  | ●  |
| – Unusual charge alerts   | ●                                      | ●  | ●  |
| – Recurring charge alerts   | ●                                      | ●  | ●  |
| – Monthly spending trends   | ●                                      | ●  | ●  |
| • Checking & savings account application alerts†  |  | ●  | ●  |
| • Bank account takeover alerts†   |  | ●  | ●  |
| • Student loan activity alerts†   | ●                                      | ●  | ●  |
| • 401K, HSA, & investment account activity alerts (employer & personal accounts)†   | ●                                      | ●  | ●  |
| • Payday/sub-prime loan monitoring†   | ●                                      | ●  | ●  |
| <b>Lifestyle protection</b>   | ●                                      | ●  | ●  |
| • Dark web monitoring (100+ data points driven by human operatives & AI)  | ●                                      | ●  | ●  |
| – IP address monitoring   | ●                                      | ●  | ●  |
| • Data breach notifications   | ●                                      | ●  | ●  |
| • Fictitious identity monitoring  | ●                                      | ●  | ●  |
| • Public records monitoring   | ●                                      | ●  | ●  |
| – Court records scanning  |  | ●  | ●  |
| – Sex offender registry   | ●                                      | ●  | ●  |
| • USPS address change verification  | ●                                      | ●  | ●  |
| • Online lending marketplace monitoring   | ●                                      | ●  | ●  |
| • Phone takeover monitoring (carrier, SIM, & phone number)  | ●                                      | ●  | ●  |
| • Telecom, cable, & utilities monitoring  | ●                                      | ●  | ●  |
| • Home title monitoring   |  | ●  | ●  |
| <b>Social protection</b>  | ●                                      | ●  | ●  |
| • Social media monitoring* (TikTok & Snapchat now included <b>NEW</b> )   | ●                                      | ●  | ●  |
| – Inappropriate content & cyber bullying  | ●                                      | ●  | ●  |
| – Account takeover  | ●                                      | ●  | ●  |
| – Phishing or scams   | ●                                      | ●  | ●  |
| • Gamertag monitoring   | ●                                      | ●  | ●  |
| • P2P file sharing-network searches   | ●                                      | ●  | ●  |
| <b>Lock &amp; freeze dashboard</b>  | ●                                      | ●  | ●  |
| • Identity lock <sup>1,4</sup>  | ●                                      | ●  | ●  |
| – One-click credit lock   | ●                                      | ●  | ●  |
| – One-click payday loan lock  | ●                                      | ●  | ●  |
| • Bank account freeze   | ●                                      | ●  | ●  |
| • Credit freeze   | ●                                      | ●  | ●  |
| • Child credit freeze <b>NEW</b>  | ●                                      | ●  | ●  |
| • Employment data freeze <b>NEW</b>   | ●                                      | ●  | ●  |
| • Utility account freeze  | ●                                      | ●  | ●  |
| • IRS tax identity protection pin assistance  | ●                                      | ●  | ●  |

No one can prevent all identity theft or cybercrime.

<sup>1</sup> Credit features require setup, identity verification and sufficient credit history by TransUnion and/or Equifax. Credit monitoring features may take several days to activate after enrollment.

<sup>4</sup> Locking or unlocking your credit file does not affect your credit score and does not stop all companies and agencies from pulling your credit file. The credit lock on your TransUnion file will be unlocked if your subscription is downgraded or canceled.

\* Does not include monitoring of chats or direct messages.

<sup>†</sup> LifeLock does not monitor all transactions at all businesses.

| SECURITY   | LifeLock With Norton Benefit Essential     | LifeLock With Norton Benefit Premier        | LifeLock With Norton Benefit Premier Plus                                  |
|--|--|---|--|
|  | Up to 3 devices<br>(Family gets 6 devices) | Up to 5 devices<br>(Family gets 10 devices) | Up to 10 devices<br>(Family gets unlimited)                                |
| <b>Norton Device Security – PC, Mac, &amp; mobile</b>                                    |  |   |  |
| • Antivirus, malware, ransomware, & hacking protection                                   | ●  | ●   | ●  |
| • Safe browsing (Norton Safe Web)  | ●  | ●   | ●  |
| • SMS security   | ●  | ●   | ●  |
| • Secure calendar (iOS)  | ●  | ●   | ●  |
| • Network security (Smart Firewall)  | ●  | ●   | ●  |
| • Cloud backup <sup>2</sup>  | 10 GB                                      | 50 GB                                       | 500 GB   |
| <b>Online threat protection</b> (including emerging threats: stalkerware, fake e-stores) | ●  | ●   | ●  |
| <b>Password Manager</b>  | ●  | ●   | ●  |
| <b>Child online safety tools (Parental Control)<sup>3</sup></b>                          | ●  | ●   | ●  |
| • Online activity monitoring (search term & video supervision)                           | ●  | ●   | ●  |
| • Content controls & restrictions  | ●  | ●   | ●  |
| • Screen time management   | ●  | ●   | ●  |
| • Geolocation tracking & alerts  | ●  | ●   | ●  |
| • Instant device lock/unlock   | ●  | ●   | ●  |
| • Instant school time device management  | ●  | ●   | ●  |
| PRIVACY  |  |   |  |
| <b>Secure VPN – PC, Mac, &amp; mobile</b>  | ●  | ●   | ●  |
| <b>Data broker monitoring &amp; data removal assistance (Privacy Monitor)</b>            | ●  | ●   | ●  |
| <b>Solicitation reduction</b>  | ●  | ●   | ●  |
| • Ad blocker   | ●  | ●   | ●  |
| • Reduced pre-approved credit card offers  | ●  | ●   | ●  |
| <b>Webcam protection (SafeCam)<sup>2</sup></b>   | ●  | ●   | ●  |
| <b>Private Email</b> <b>COMING SOON<sup>**</sup></b>                                     |  |   | ●  |
| <b>Tracker &amp; cookie blocking, anti-fingerprinting (Norton AntiTrack)</b> <b>NEW</b>  |  |   | ●  |
| SERVICE & SUPPORT  |  |   |  |
| <b>Restoration &amp; remediation services</b>  | ●  | ●   | ●  |
| • 24/7 live member support (tap-to-call from mobile app)                                 | ●  | ●   | ●  |
| • U.S.-based identity restoration agents   | ●  | ●   | ●  |
| • Spyware/virus removal (SRV) specialists  | ●  | ●   | ●  |
| • Unemployment fraud support   | ●  | ●   | ●  |
| • Prior identity theft remediation <sup>3</sup> (pre-existing conditions)                | ●  | ●   | ●  |
| • Integrated restoration tracker   | ●  | ●   | ●  |
| <b>Dedicated employee benefits phone line &amp; email support</b>                        | ●  | ●   | ●  |
| <b>Mobile app (iOS &amp; Android)</b>  | ●  | ●   | ●  |
| <b>Million Dollar Protection Package<sup>****</sup></b>                                  | ●  | ●   | ●  |
| • Stolen funds reimbursement   | Up to \$1 million each                     | Up to \$1 million each                      | Up to \$1 million each   |
| • Personal expense reimbursement (including loss of income, child/elder care)            | Up to \$1 million each                     | Up to \$1 million each                      | Up to \$1 million each   |
| • Coverage for lawyers & experts (no hourly max)   | Up to \$1 million each                     | Up to \$1 million each                      | Up to \$1 million each   |
| • Replacement of stolen cash   | Up to \$500                                | Up to \$500                                 | Up to \$500  |
| <b>Cyber Crime Coverage<sup>****</sup></b> <b>NEW</b>                                    |  |   | Employee Only Plan: \$50,000<br>Employee + Family Plan:<br>\$50,000 Shared |
| • Cyber extortion  |  |   | ●  |
| • Social engineering   |  |   | ●  |
| • Data recovery & system restoration   |  |   | ●  |
| • Cyber bullying   |  |   | ●  |
| • Digital currency crime   |  |   | ●  |

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<sup>2</sup> Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor).

<sup>3</sup> Norton Family and Norton Parental Control can only be installed and used on a child's Windows PC, iOS and Android devices but not all features are available on all platforms. Parents can monitor and manage their child's activities from any device – Windows PC, Mac, iOS and Android – via our mobile apps, or by signing into their account at my.Norton.com and selecting Parental Control via any browser.

<sup>\*\*</sup> Estimated upcoming release Fall 2023. Subject to change.

<sup>3</sup> Subject to eligibility requirements defined in Terms & Conditions. Norton reserves the right to change and/or cease services at any time.

<sup>\*\*\*\*</sup>Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential, LifeLock with Norton Benefit Premier, LifeLock with Norton Benefit Premier Plus, and up to \$1 million in coverage for lawyers and experts, if needed for all plans. In addition, if Cyber Crime Coverage is provided with your plan, up to \$50,000 for related expenses for the Primary Member, Secondary and Minor Members of a Family Plan, who share in the \$50,000 limit. All benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). All benefits for Cyber Crime Coverage are issued and covered by Tokio Marine HCC. Cyber Crime Coverage is not available to residents of New York. Policy terms, conditions, and exclusions at: NortonLifeLock.com/legal.

Not all products, services and features are available on all devices or operating systems. System requirement information on [Norton.com](https://www.norton.com).

# Get in Touch With Us



## Employee Benefit Member Services Line:

800-607-9174

Priority line with dedicated agents  
available Monday-Friday 9 am to 9pm ET  
and Saturday 9am to 5:30pm ET.

## Employer Services Line:

844-698-8640

[Email Us](#)

[Visit our Website](#)

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